

Warranty declaration of Walther Metallwaren GmbH for products of the ELDURA brand

Walther Metallwaren GmbH (Am Krebsbach 14, 96215 Lichtenfels, Germany) grants a voluntary manufacturer's warranty for products of the ELDURA brand of **5 years** for private use and **2 years** for commercial use under the following conditions, unless otherwise stated on the respective product page of the ELDURA online shop or the ELDURA website, on the sales packaging or in the user manual:

- The product was purchased directly from the ELDURA Online Shop or another authorised dealer and not from a secondary market.
- It has been handled, used and maintained properly and according to the information, recommendations and maximum ratings contained in the user manual as well as on the ELDURA website and in the ELDURA Online Shop.
- During the course of use, only original ELDURA accessories and original ELDURA replacement and wear parts were used.
- Neither the purchaser nor any third party or unauthorised person has undertaken to make repairs to the product without prior consultation with Walther Metallwaren GmbH.
- Proof of purchase, including the date of purchase and product specifications, is included.

This manufacturer's warranty applies solely to defects proven to be the fault of material or production errors. It comes into effect upon completion of the purchase contract or on the day you or a third party named by you, who is not the carrier, took possession of the product. Further, regular wear and tear of components (for example, bearing bushes, coated surfaces, hoses, etc.), wear parts and consumables, cosmetic changes and damage due to excessive force, transport or other external influences are excluded from this manufacturer's warranty.

Defects are remedied within the warranty period at the discretion of Walther Metallwaren GmbH, either through repair, replacement of faulty parts or replacement of the product. These warranty services do not trigger an extension or restart of the warranty period.

Further liability for damages not to the product itself or any claim to compensation are not justified through this manufacturer's warranty.

This manufacturer's warranty does not limit your legal rights in the case of defects; these can be exercised free of charge. Therefore, any potential legal warranty claims remain unaffected by this guarantee promise. On the contrary, this manufacturer's guarantee promise expands the legal position of the customer vis-à-vis the manufacturer.

This manufacturer's warranty covers the European Union and Switzerland.

This warranty declaration is subject to the laws of the Federal Republic of Germany. Should individual provisions of this warranty declaration become invalid or inexecutable, the validity of the remaining provisions shall remain unaffected.

For all warranty claims please contact our Customer Service department on +49 9571 947373 or via email at mail@eldura.de.